CapTel® ORDERING PHONE SERVICE FOR 2-LINE CAPTEL

Using 2-line *CapTel* is an **optional** service and is **not** required for your *CapTel* phone to work properly. You can always use your *CapTel* phone with just one standard analog telephone line.

If you choose to use 2-line *CapTel*:

• Contact your phone service provider to install a second separate phone line with a separate telephone number and jack (if you don't already have 2 lines). You cannot have one phone line with two extensions, or two lines wired into one phone jack.

• The second line must be a standard analog line (or DSL with an appropriate filter).

• You can keep your home phone number as the primary number and order the second line with basic service. You do not need Caller-ID, long distance service, or call-waiting on the second line.

If you have questions, please contact *CapTel* Customer Service:
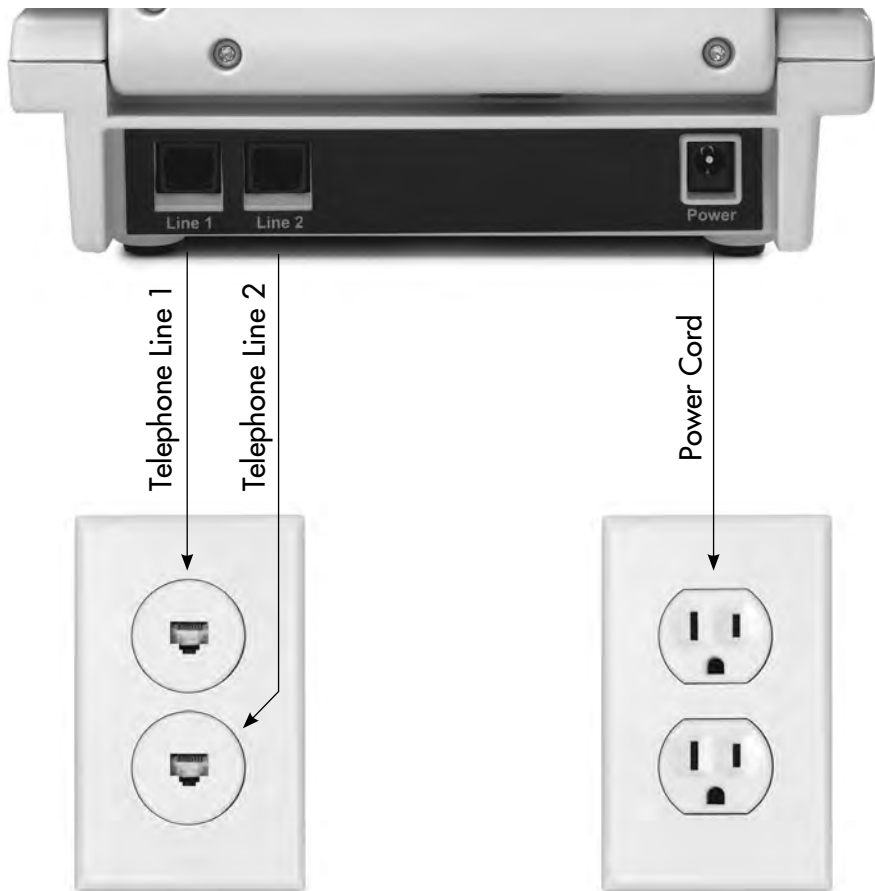
(888) 269-7477 (Voice/CapTel)
(866) 670-9134 (Spanish)
(608) 204-6167 (Fax)
CapTel@CapTel.com (Email)
www.CapTel.com

SETTING UP CAPTEL 840 FOR 2-LINE MODE

Telephone Line 1

Telephone Line 2

Power Cord

Must be two separate telephone lines, each with its own phone number.

Activate the 2-Line Menu Option

1. With the handset hung up, press the **YES** button to see the Options menu.

OPTIONS
🖳 Dial from Phone Book
📼 Answering Machine
📱 Call History
⬚ Edit Phone Book
▤ Conversations
✿ Settings
Press YES to select or press NO to exit Options

2. Press the **DOWN** arrow button repeatedly until **Settings** is highlighted. Press the **YES** button to select.

SETTINGS
▤ Caption Settings
☎ Phone Settings
▨ Display Settings
⬙ Network Settings
⏱ Set the Time and Date
⬇ Update Phone
Press YES to select or press NO to exit

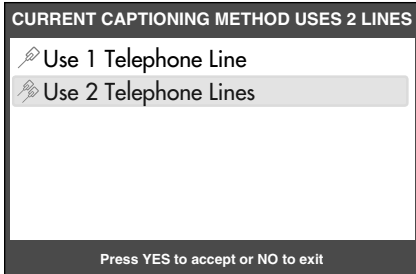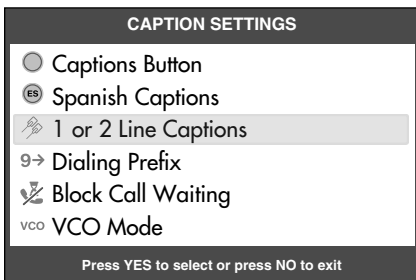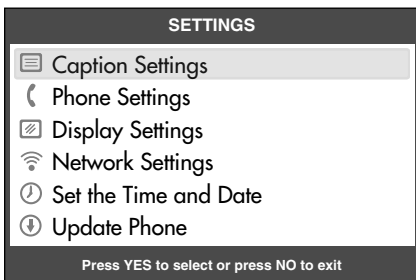3. Check that **Caption Settings** is highlighted. Press the **YES** button to select.
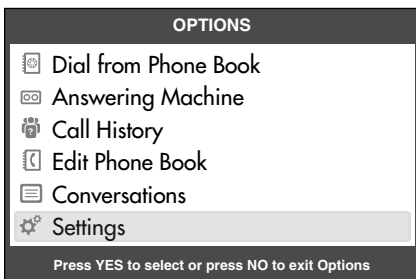
4. Press the **DOWN** arrow button until **1 or 2 Line Captions** is highlighted. Press the **YES** button to select.

CAPTION SETTINGS
◯ Captions Button
ᴱˢ Spanish Captions
✐ 1 or 2 Line Captions
9→ Dialing Prefix
✐ Block Call Waiting
ᵛᶜᵒ VCO Mode
Press YES to select or press NO to exit

5. Press the **DOWN** arrow button until **Use 2 Telephone Lines** is highlighted. Press the **YES** button to turn 2-Line Mode on.

CURRENT CAPTIONING METHOD USES 2 LINES
✐ Use 1 Telephone Line
✐ Use 2 Telephone Lines
Press YES to accept or NO to exit

6. Press the **NO** button repeatedly to exit out of Options menu.

CapTel® GIVE THIS TO THE PHONE TECHNICIAN

- The customer you are servicing has purchased a captioned telephone that requires 2 separate phone lines (one of the lines **must** be analog or DSL with an appropriate filter).

- The 2 lines must be for separate phone numbers, **not** just an extension of 1 phone number (eg. distinctive ring).

- Each phone line will need its own jack on the wall, labeled with the associated phone number, and located next to each other on a single wall plate so that both lines can be plugged into the _CapTel_ phone.

- The customer can keep their existing home phone number as the primary number (Line 1). The second line (analog) only needs basic service. They do not need Caller-ID, long distance, or call-waiting features on the second line (Line 2).

If you have questions, please contact _CapTel_ Customer Service:
(888) 269-7477 • CapTel@CapTel.com (Email)

What type of telephone lines can be used for 2-Line _CapTel_?

Line 1 (voice) can be:	Line 2 (captions) MUST be:
an analog telephone line OR	**an analog telephone line** OR
DSL service with filter (Digital Subscriber Line) OR	**DSL service with filter** (Digital Subscriber Line)
Digital Cable	**NOTE:** Line 2 can be a very basic line. There is no need for any telephone services such as Call-Waiting or Caller ID, nor any need for long distance service on line 2.