



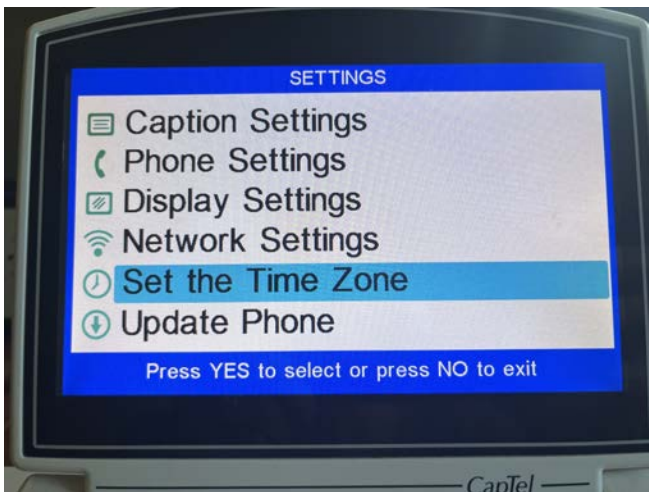
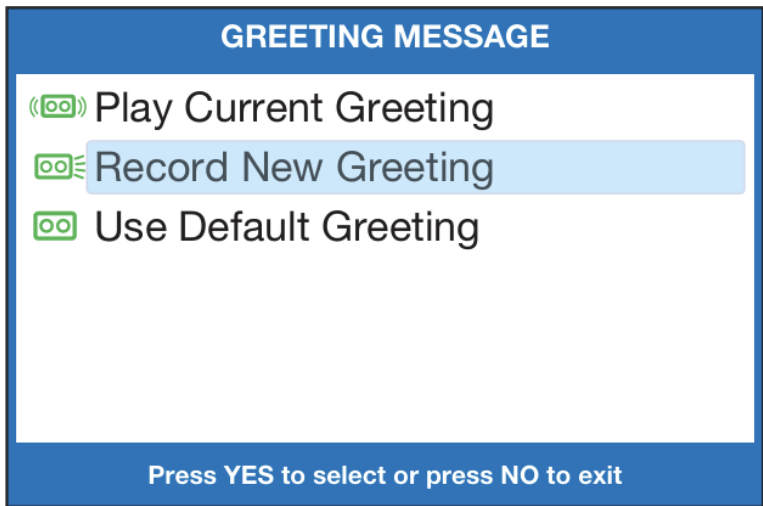
Personalize Your Greeting Message

With CapTel, you can record a personal greeting to use whenever the built-in *Answering Machine* takes a message. If you don't want to record a personal greeting, the *Answering Machine* uses a pre-recorded message that says: "Hello. No one is available to take your call. Please leave a message after the tone." How you record a greeting depends on which CapTel model you have:

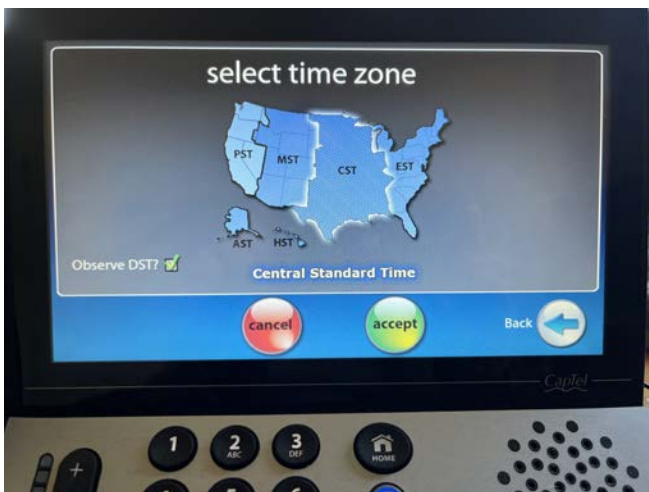
CapTel 2400i Instructions



CapTel 840/840i/880i Instructions



CapTel 840i/880i



CapTel 2400i

Going South for the Winter? Bring CapTel Along!

Good news for people who relocate to a warmer climate during the winter months: you can bring your IP-based CapTel phone with you. Simply set up your CapTel at your new destination. Depending on where you relocate, remember to adjust the Time Zone setting on your phone if needed. If you use CapTel 2400i in VOIP mode, make sure to update your Emergency address at the CapTel website, or by pressing the blue button for Customer Service.

Additional Helpful Tips



Hearing Friendly Halloween Fun

Whether you enjoy festive costume parties or scary haunted houses, Halloween celebrations are a spooky good time. Incorporating simple tips can make the experience accessible and enjoyable for everyone, particularly people with hearing loss. Choose maskless costumes that don't cover your face or muffle your voice. Keep areas well-lit and bright enough to be able to pick up on visual cues that help with communication. And consider turning down the spooky background sounds to make hearing clearer and more comfortable for everyone.

More Halloween Tips

We Are Here To Help

Help is available 24 hours a day, 7 days a week! (Excluding major holidays.)

- Press the blue button on your CapTel phone
- Click here to contact or chat with us!
- Call 1-888-269-7477
- Call 1-866-670-9134 (Spanish)

Click the icons below to connect with us on social media:



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Have a CapTel story to share? Send it to [Newsletter@CapTel.com](mailto:Newsletter@CapTel.com).

We'd love to hear from you!

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**Be Alert:** Scammers often try to reach people over the telephone. As with any other phone, if you get a call from someone asking for money or that seems suspicious to you, please be on guard. For more information, visit the [Federal Trade Commission Consumer Advisory on Phone Scams](#).

CapTel Inc.  
 450 Science Drive, Madison, WI 53711  
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FEDERAL LAW PROHIBITS ANYONE BUT REGISTERED USERS WITH HEARING LOSS FROM USING INTERNET PROTOCOL (IP) CAPTIONED TELEPHONES WITH THE CAPTIONS TURNED ON. Automatic speech recognition software generates captions of what the other party to the call says, and, in certain circumstances, a live communications assistant may be included on the call to make needed corrections and/or add call details. The captions are then sent to the phone. There is a cost for each minute of captions generated, paid from a federally administered fund. No cost is passed on to the CapTel user for using the service. CapTel captioning service is intended exclusively for individuals with hearing loss. CapTel® is a registered trademark of Ultratec, Inc. (v1 2-25)