


CapTel® Connect

News & Tips for People Who Use CapTel

Helpful Tips for Using Your CapTel Phone

Personalizing the Sound Quality

To help provide the best hearing experience, you can fine-tune the sound quality on your CapTel phone to match your optimal hearing level. In addition to adjusting the Volume, you can set Tone Control to the frequency range that you hear best. If it is easier for you to hear men's deep voices (low frequency sounds), set the Tone Control to Low. If you hear women's/children's voices (high frequency sounds) more easily, set Tone Control to High.

 **To set Tone Control:** Press the Tone button to cycle through the various settings, or touch "Tone Control" in your CapTel 2400i display menu.

Explaining CapTel to Your Callers – It's Up to You!

With CapTel, you do not need to inform your callers that you are reading captions. Or you may choose to explain, "I am using a captioned telephone for this call. It might take a moment while I read the captions." What you say – or don't say – is entirely up to you. It's your call!



CapTel is a great phone. I can call just about anyone using the CapTel. It's nice to be able to use my voice and still be able to understand the caller.

– **CapTel user in Kentucky**

Celebrating Fall

No matter where you live, the change of the seasons offers a great opportunity to take a moment and enjoy the beauty of autumn. Some tips for living in the moment and celebrating fall.

 [5 ways to celebrate fall.](#)



The Fall Walk4Hearing events are in full swing! It has been a blast catching up with CapTel users all across the country as we support Hearing Loss Association of America (HLAA) Walk4Hearing events nationwide. There is still time to join the fun.



 [Look for a walk in your area.](#)

Have a CapTel story to share? Send it to Newsletter@CapTel.com. We'd love to hear from you!

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'Round the Clock Help Just one button away!

Help is available 24 hours a day, 7 days a week!*

*Excluding major holidays.





To contact:

 Just press the blue button on your CapTel phone!

 1-888-269-7477
1-866-670-9134 (Spanish)

 [Online Chat](#)

 CapTel@CapTel.com

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Thank you to everyone who follows CapTel on Facebook. With more than 22,000 followers, the online community of CapTel users is another great resource.