



Voice Only Messages? See Captions!

Do you ever get answering machine messages that are just voice? CapTel lets you re-caption voice-only answering machine messages so you can see what they say. In the CapTel menu, select Answering Machine then press/select "play". Pick up the handset or use the speakerphone to listen to your message aloud. While your message plays, captions appear on the screen. If there are no captions, or if some of the captions are missing, you can easily re-caption the messages:

CapTel 840i/880i:
Press the CAPTIONS button (light around button on).

CapTel 2400i:
Touch "re-caption" icon. The voice message will play again, this time showing new captions on the display.

Check your [CapTel user manual](#) for more tips about using the answering machine.

Hearing Loss-Friendly Thanksgiving

Limit Background Noise
Keep background noise and music to a minimum so everyone can converse comfortably.

Have a Quiet Area
Designate a quiet area for your guests to enjoy and regroup or recharge.

Choose Seating Arrangement Carefully
Keep seating arrangements front-of-mind and easy for guests to see and converse with each other.

Hearing-Friendly Gatherings

Whether you are attending or hosting a get-together this season, it’s important to help create an environment that is welcoming and supportive for guests with hearing loss. If you are the host, simple details like reducing background music and making sure areas are well-lit can make it easier for people to focus on communication. As a guest, letting others know your communication preferences can help set the atmosphere for inclusive conversations.

Get More Tips



Hosting an Event? Make it Accessible!

Helpful tips to ensure your next event is welcoming and comfortable for guests with hearing loss.

Watch the Video Here

We Are Here To Help

Help is available 24 hours a day, 7 days a week! (Excluding major holidays.)

- Press the blue button on your CapTel phone
- Click here to contact or chat with us!
- Call 1-888-269-7477
- Call 1-866-670-9134 (Spanish)

Click the icons below to connect with us on social media:

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