

# CapTel® Connect

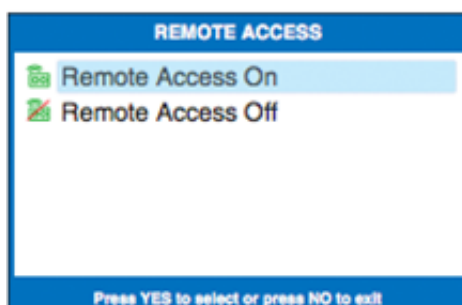
News & Tips for People Who Use CapTel

## Helpful Tips for Using Your CapTel Phone

### Getting Your Messages Remotely

**Check your CapTel answering machine from anywhere!**

Even when you are away from your home or office, you can check messages left on your CapTel answering machine using the Remote Access feature. With Remote Access, you call into your CapTel phone number and enter a personal ID number (PIN). Your CapTel phone confirms your PIN, then plays your answering messages aloud for you to listen to. You can replay messages, skip to the next message, or delete messages all from your remote location.



Before you can use this feature, you must turn "Remote Access" on in your CapTel menu settings, then pick a personal 4-digit PIN number to use for security. Be sure to jot the PIN number down to help you remember it!

[Instructions:](#)  
[CapTel 840/840i/880i](#) | [CapTel 2400i](#)

**Tip:** If possible, when calling in to retrieve your messages, use a different CapTel phone in order to be able to see captions of the messages. If you call using any other phone, you will be able to listen to the voice part of the answering machine messages but you will not be able to read captions at your remote location.

### Protect Your Hearing

**Dealing with common spring & summer sounds**

The change of seasons means a chance to enjoy more outdoor events. Whether you visit local festivals, mow your lawn, or attend a summer concert, be aware of the sounds around you and the impact they have on your hearing health. Simple tips like using noise-canceling headphones, scheduling quiet breaks throughout the day, and maintaining a safe distance from loud summer sounds such as fireworks or motorcycle engines, can help protect your hearing.



[More hearing protection tips](#)

### Author's Mom is Top Proofreader

**CapTel makes collaboration possible**



Despite the miles between them, Chicago-based author Julia Schopick relies on her mother Sonya's proofreading assistance from her home in Connecticut. When Sonya's hearing loss made collaborating over the phone difficult, Julia reached out to her local Hearing Loss Association of America (HLAA) chapter for assistance, which is where she learned about CapTel. "I think the best thing... is that, once again, my mom and I can have phone conversations," Julia explains. "Without her CapTel phone, we would not have been able to go over her edits together in such an efficient manner."

[Learn more about Julia's experience](#)

### Walk4Hearing – Come Join the Fun!

Cloudy weather could not dampen the enthusiasm and excitement at the recent Walk4Hearing in Milwaukee, Wisconsin. Hundreds of family members, supporters, and community leaders joined together to raise money and awareness for hearing loss issues. CapTel sponsors Walk4Hearing events like this nationwide throughout the spring and fall. Come join the fun!



[Look for a walk near you](#)

May 2019



### 'Round the Clock Help

**Just one button away!**

Help is available 24 hours a day, 7 days a week!\*

\*Excluding major holidays.

To contact:

- Just press the blue button on your CapTel phone!
- 1-888-269-7477  
1-866-670-9134 (Spanish)
- [Online Chat](#)
- [CapTel@CapTel.com](mailto:CapTel@CapTel.com)

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FEDERAL LAW PROHIBITS ANYONE BUT REGISTERED USERS WITH HEARING LOSS FROM USING INTERNET PROTOCOL (IP) CAPTIONED TELEPHONES WITH THE CAPTIONS TURNED ON. IP Captioned Telephone Service may use a live operator. The operator generates captions of what the other party to the call says. These captions are then sent to your phone. There is a cost for each minute of captions generated, paid from a federally administered fund. No cost is passed on to the CapTel user for using the service.

CapTel captioning service is intended exclusively for individuals with hearing loss. CapTel® is a registered trademark of Ultratec, Inc. The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc.