



### Screen Unwanted Calls

CapTel's built-in Answering Machine lets you screen callers before you answer, helping to avoid unwanted calls. If a call comes in that you don't recognize, let it go to the Answering Machine. CapTel plays the incoming message aloud for you to hear and read captions.

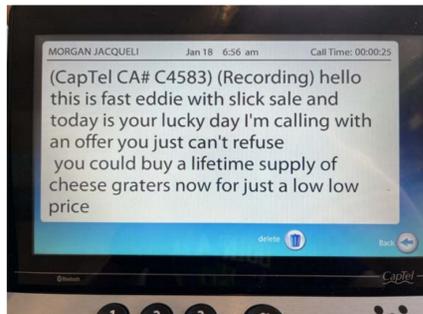
If the captions show it is a call you want to take, simply pick up the CapTel handset to talk to your caller.

If it is a call from someone you don't want to talk to, let them finish leaving their message on the Answering Machine. You can always read their message later and call them back if interested.

Make sure the Answering Machine is turned on, and the CapTel menu is set to Play Messages Aloud/External Speaker Turned On.



CapTel 840i  
 If you don't recognize the Caller ID, it may be a spam call.



CapTel 2400i  
 Use the answering machine to screen calls.

**HOW TO MAKE MOVIE NIGHT HEARING LOSS FRIENDLY**

**TURN ON THE SUBTITLES**

Subtitles help everyone follow along. Consider turning them on before the movie starts and adjusting the size or color for easier reading.

### Hearing Friendly Movie Night

Break out the popcorn! With the Academy Awards wrapped up, March is the perfect time to host a movie night. Keep your screening hearing-friendly by turning on subtitles and arranging the seating so everyone has a clear view. Attention to your audio setup enables guests to find their own comfortable volume. Consider a "pause to talk" rule to give guests a chance to chat without missing the action.

[More Movie Night Tips](#)



### CapTel Family in the Spotlight

Longtime CapTel user Beverly and her family are featured in an upcoming episode of *Designing Spaces*, a home-improvement program on Lifetime TV. The episode highlights technology that supports older adults in their home. Beverly relies on CapTel to connect with her family and grandchildren, including her granddaughter Candice who is a professional musician.

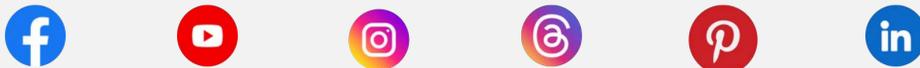
[Check Local Listings](#)

### We Are Here To Help

Help is available 24 hours a day, 7 days a week! (Excluding major holidays.)

- Press the blue button on your CapTel phone
- [Click here to contact or chat with us!](#)
- Call 1-888-269-7477
- Call 1-866-670-9134 (Spanish)

Click the icons below to connect with us on social media:



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### No longer need your CapTel phone?

[Return your phone](#) at no cost to allow others to benefit from captions.

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**Be Alert:** Scammers often try to reach people over the telephone. As with any other phone, if you get a call from someone asking for money or that seems suspicious to you, please be on guard. For more information, visit the [Federal Trade Commission Consumer Advisory on Phone Scams](#).

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FEDERAL LAW PROHIBITS ANYONE BUT REGISTERED USERS WITH HEARING LOSS FROM USING INTERNET PROTOCOL (IP) CAPTIONED TELEPHONES WITH THE CAPTIONS TURNED ON. Automatic speech recognition software generates captions of what the other party to the call says, and, in certain circumstances, a live communications assistant may be included on the call to make needed corrections and/or add call details. The captions are then sent to the phone. There is a cost for each minute of captions generated, paid from a federally administered fund. No cost is passed on to the CapTel user for using the service. CapTel captioning service is intended exclusively for individuals with hearing loss. CapTel® is a registered trademark of Ultratec, Inc. (v1 2-25)