

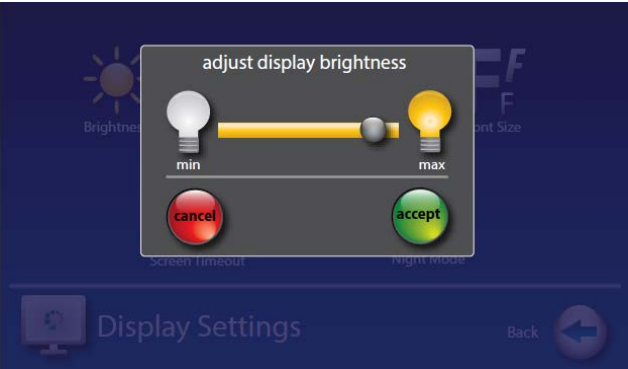


Adjusting the Display Brightness

If your phone is positioned near a sunny window, dimming the display screen may make it easier to see the captions. You can adjust the brightness of the display before or after a call (you cannot adjust it during a call). The way you change the brightness depends on which CapTel model you have:

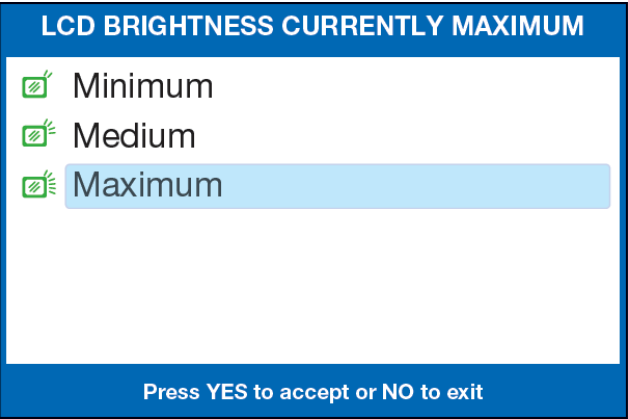
CapTel 2400i

- In the "Settings Menu", touch "Display" and then touch "Brightness".
- Touch and drag the slide bar to adjust the screen brightness. Slide left makes the display dimmer. Slide right to make the display brighter.
- When you are ready, touch "Accept" to save or "Cancel" to exit the menu.



CapTel 840/840i/880i

- Press YES for the Options menu, and select "Display Settings" then "LCD Brightness".
- Use the UP/DOWN arrows to scroll through the different settings. The display dims or brightens with each setting so you can see how it will look.
- When you are ready, press the YES button to save the new brightness setting.



Protecting Your Hearing

Whether it's lawn mowers, firecrackers, or outdoor music concerts, summertime activities often expose people to dangerously loud sounds. As you take steps to protect your hearing this season, there are several types of ear protection options to match every situation. From foam earplugs to over-the-ear muffs to electronic noise cancelling headphones, you can protect your hearing while still participating fully in the fun.

Different Types of Ear Protection



Walking for a Good Cause

Congratulations to everyone who participated in HLAA Walk4Hearing events this spring. Your efforts and generosity helped raise money and awareness to support hearing loss. It was great to see everybody! Walk4Hearing events start up again this fall.

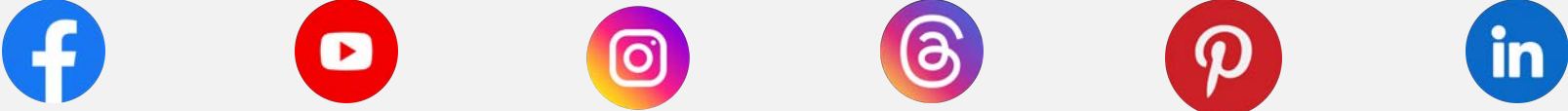
Find a Walk Near You

We Are Here To Help

Help is available 24 hours a day, 7 days a week! (Excluding major holidays.)

- Press the blue button on your CapTel phone
- Click here to contact or chat with us!
- Call 1-888-269-7477
- Call 1-866-670-9134 (Spanish)

Click the icons below to connect with us on social media:



Corporate Sponsor of



Proudly developed, assembled, and serviced in the USA.



No longer need your CapTel phone?

[Return your phone](#) at no cost to allow others to benefit from captions.

[CapTel.com](#) | [Support](#) | [News & Blog](#)



Be Alert: Scammers often try to reach people over the telephone. As with any other phone, if you get a call from someone asking for money or that seems suspicious to you, please be on guard. For more information, visit the [Federal Trade Commission Consumer Advisory on Phone Scams](#).

CapTel Inc.
450 Science Drive, Madison, WI 53711
© 2026 Ultratec, Inc.

FEDERAL LAW PROHIBITS ANYONE BUT REGISTERED USERS WITH HEARING LOSS FROM USING INTERNET PROTOCOL (IP) CAPTIONED TELEPHONES WITH THE CAPTIONS TURNED ON. Automatic speech recognition software generates captions of what the other party to the call says, and, in certain circumstances, a live communications assistant may be included on the call to make needed corrections and/or add call details. The captions are then sent to the phone. There is a cost for each minute of captions generated, paid from a federally administered fund. No cost is passed on to the CapTel user for using the service. CapTel captioning service is intended exclusively for individuals with hearing loss. CapTel® is a registered trademark of Ultratec, Inc. (v1 2-25)