

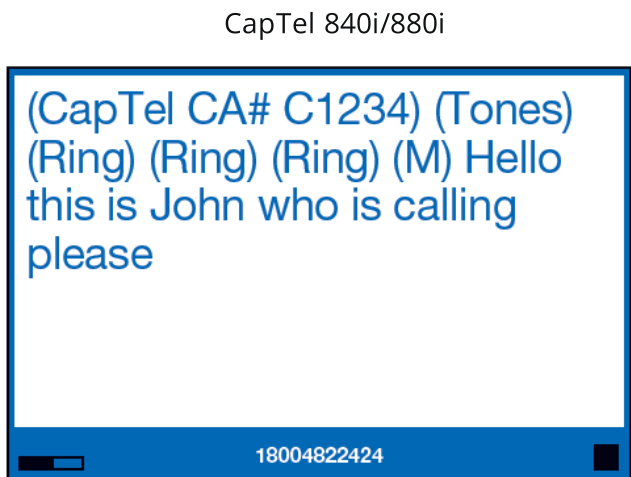


### Sounds on the Line: Visual Cues

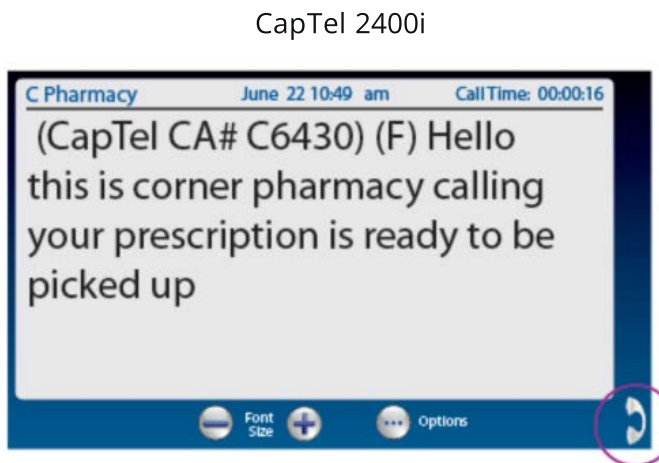
In addition to captions, CapTel shows on-screen graphics to indicate when there are sounds over the line. These visual cues help you know what’s happening on your call.

#### Signal Meter

This helpful icon indicates whenever there are sounds over the handset, even if they are not loud enough for you to hear. It alerts you when the caller is speaking, or to a busy signal, or to the “beep” for an answering machine. The size of the signal meter expands and contracts with the volume of the sound. Loud sounds cause the meter to expand fully (more sound waves); quiet sounds cause it to contract (less sound waves).



Signal  
Meter



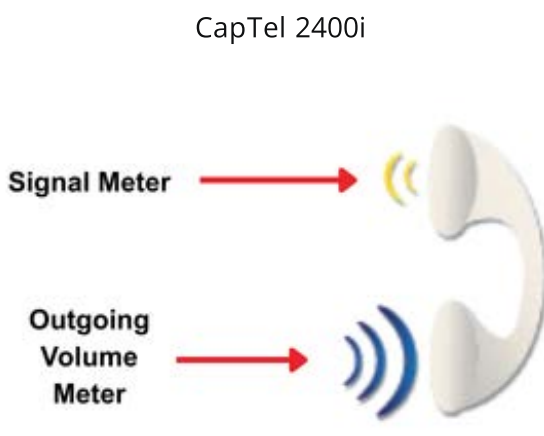
Signal + Outgoing  
Volume Meter

#### Outgoing Volume Meter

This graphic helps you see how loudly you are speaking. It expands fully (more sound waves) if you speak loudly, it contracts (less sound waves) if you speak quietly. You can use this helpful on-screen cue to monitor the volume of your own voice during a call.



Outgoing  
Volume  
Meter



NOTE: If the Outgoing Volume meter consistently turns red, you may want to lower your voice or hold the telephone handset further from your mouth.



### Check the Signal Meter!

See the signal meter in action, showing you when sounds are on the line - even if they are too quiet for you to hear.

Watch: Using the Signal Meter



### Return Your Unused Phone

No longer need your CapTel phone? We are happy to accept it back. Please follow return instructions at [CapTel.com](https://www.captel.com) to return your phone at no cost.

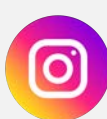
How to Return Your CapTel

### We Are Here To Help

Help is available 24 hours a day, 7 days a week! (Excluding major holidays.)

- Press the blue button on your CapTel phone
- Click here to contact or chat with us!
- Call 1-888-269-7477
- Call 1-866-670-9134 (Spanish)

Click the icons below to connect with us on social media:



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Have a CapTel story to share? Send it to [Newsletter@CapTel.com](mailto:Newsletter@CapTel.com).

We'd love to hear from you!

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**Be Alert:** Scammers often try to reach people over the telephone. As with any other phone, if you get a call from someone asking for money or that seems suspicious to you, please be on guard. For more information, visit the [Federal Trade Commission Consumer Advisory on Phone Scams](#).

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