

CapTel® Connect

News & Tips for People Who Use CapTel

January 2020



Helpful Tips for Using Your CapTel Phone

Setting the Sound Frequency Range You Hear Best

Beyond making calls louder with the Volume button, your CapTel phone can also boost the sound frequency to a level that you hear best, making it easier to distinguish voices over the phone.

- If you find it easier to hear **low frequency tones** such as a man's deep voice, **set the Tone to be Low**.
- If you hear **high frequency tones** better, such as a young child's high-pitched voice, **set the Tone to High**.
- If you hear **mid-range frequency tones** best, such as moderate level speakers, **leave the Tone on Medium**.

Experiment with the Tone control to find the optimum setting for your own hearing!



CapTel 840i

[Detailed instructions »](#)



CapTel 880i

[Detailed instructions »](#)



CapTel 2400i

[Detailed instructions »](#)



An Exciting Year Ahead!

2020 promises to be an exciting year in the hearing loss community, with new technologies emerging and legislation on the horizon aimed to help improve communication access. As you look forward, here are [noteworthy events](#) to add to your calendar.



No Horsing Around – CapTel Helps Businesswoman

Running a thriving independent business for horse lovers, Sarabecca relies on the phone to take orders and coordinate shipments. When hearing loss became an issue, CapTel made it possible for Sarabecca to continue the work that she loves. "I love that across the screen it tells you what someone is saying," she explains.

[See Sarabecca's story »](#)

'Round the Clock Help – Just one button away!

Help is available 24 hours a day, 7 days a week!
(Excluding major holidays.)

To contact:



Just press the blue button on your CapTel phone!



1-888-269-7477
1-866-670-9134 (Spanish)



[Online Chat »](#)



[CapTel@CapTel.com »](mailto:CapTel@CapTel.com)

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