

CapTel® Connect

News & Tips for People Who Use CapTel

February 2026



Need More Time to Dial?

If you need a little extra time to dial, use this handy tip: leave your handset down (hung up), then start dialing by pressing the phone number buttons on the CapTel dial keypad.

As you dial, you can see the phone number on the CapTel display. This helps you confirm the phone number is right. If you make a mistake, you can erase (backspace) over the number until it is correct.

When everything looks right, then pick up the CapTel handset or press the speakerphone button. CapTel will dial the number automatically.

CapTel 840i/880i



CapTel 2400i



Practice Hearing Health Year-Round

Consider making healthy hearing habits a part of your routine year-round. Simple measures can go a long way. For example, schedule some quiet time each day to give your ears a break. Be mindful of your volume settings on electronic devices, and limit high-volume listening to no more than 60 minutes at a time.

[More Hearing Health Tips](#)



Olympic Figure Skater Shares Her Hearing Loss Journey

Hearing loss took center ice at the Olympic Winter Games in Milan-Cortina as Georgian ice dancer Diana Davis shared her experience living with hearing loss from childhood. Diana chose to share her personal story to spread awareness and to help inspire others with hearing loss to chase their dreams without limitations.

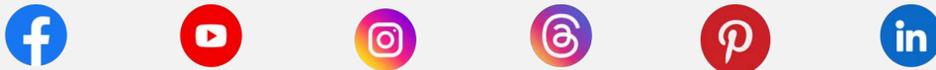
[Read Full Story](#)

We Are Here To Help

Help is available 24 hours a day, 7 days a week! (Excluding major holidays.)

- Press the blue button on your CapTel phone
- Click here to contact or chat with us!
- Call 1-888-269-7477
- Call 1-866-670-9134 (Spanish)

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Be Alert: Scammers often try to reach people over the telephone. As with any other phone, if you get a call from someone asking for money or that seems suspicious to you, please be on guard. For more information, visit the [Federal Trade Commission Consumer Advisory on Phone Scams](#).

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