

# CapTel® Connect

News & Tips for People Who Use CapTel

February 2020



## Helpful Tips for Using Your CapTel Phone

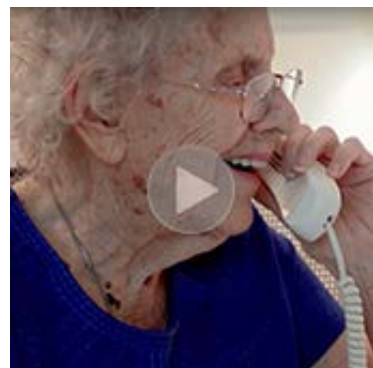
### Tip: Take Your Time Dialing

With CapTel, you can dial the phone number of the person you are calling **BEFORE** you pick up the handset. This gives you extra time to make sure the phone number is right before the call goes through.

Simply leave the CapTel handset down (hung up) and press the phone number buttons on the dial keypad. Don't forget to press a "1" or the area code if needed. As you dial, you can see the phone number on the CapTel display screen. If you make a mistake, erase the number by pressing the **DOWN ARROW** button on the CapTel 840 / 840i / 880i or touching Backspace (X) on the CapTel 2400i.



When you are ready to place your call, pick up the CapTel handset. Your phone will dial the number you entered and the call will go through.



### No More Repeats

As Eleanor's hearing loss became more noticeable over time, she grew tired of asking people to repeat themselves over the phone. "I was forever saying, I'm sorry what did you say? Please repeat that? That kind of thing," she explains. A friend used CapTel and recommended that Eleanor try it herself. "It's been the answer," she exclaims. Eleanor especially relies on CapTel to keep up with family activities. "I wouldn't be without it," she says.

[See Eleanor's story »](#)



I **love** my CapTel phone and I am thankful for it every day. I would not be able to use the telephone at all without it!

– CapTel user in Connecticut

I **love** this phone, I really do!

– CapTel user in Texas

I **love** my CapTel phone. It makes it easy to use the phone.

– CapTel user in Florida

### 'Round the Clock Help – Just one button away!

Help is available 24 hours a day, 7 days a week!  
(Excluding major holidays.)

To contact:



Just press the blue button on your CapTel phone!



1-888-269-7477  
1-866-670-9134 (Spanish)



[Online Chat »](#)



[CapTel@CapTel.com »](mailto:CapTel@CapTel.com)

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