



Dealing with Unwanted Calls

Unsolicited calls, whether from political groups, aggressive sales people, or pesky acquaintances, can feel like a nuisance. Try these steps to help limit unwanted calls:

- Add Your Phone Number to the “Do Not Call” List

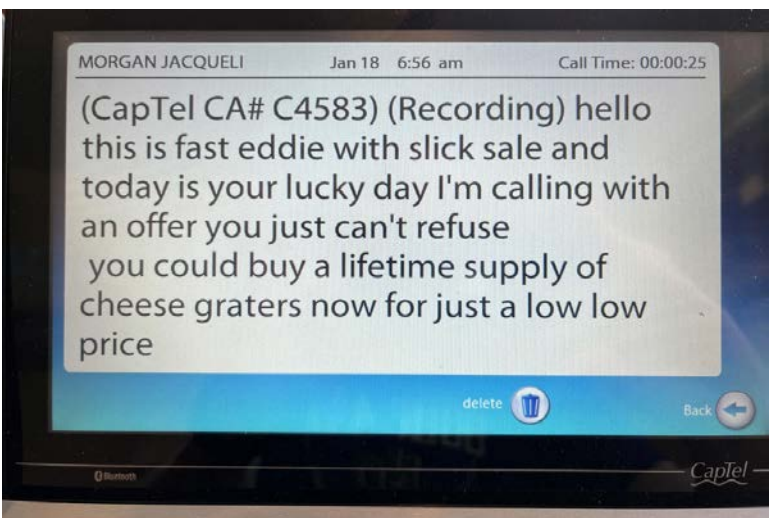
The free “Do Not Call” National Registry prohibits telemarketers from calling you. Add your phone number at www.donotcall.gov.

- Block Phone Numbers Through Your Telephone Service

Most telephone services (AT&T, Verizon, Spectrum, etc.) provide call blocking to reject specific phone numbers. Dial *60 to enter a phone number that you want to block.

- Screen Calls with CapTel Answering Machine

Let incoming calls that you don't recognize go to the Answering Machine. CapTel plays the incoming message aloud for you to hear and read captions. If the captions show it is a call you want to take, simply pick up the CapTel handset to talk to your caller.



Learn how to block unwanted sales calls.



CapTel can help screen calls before you answer.

ALERT: As with any other phone, if you get a call from someone asking for money or that seems suspicious, please be on guard. Report any false requests to the FTC online at: ReportFraud.ftc.gov.



Look Ma, No Hands!

Roam freely throughout the room during your conversations thanks to CapTel's powerful speakerphone. Simply turn the speakerphone on/off during a call, leaving the handset hung up and freeing your hands to take notes or do other activities. Be sure to increase the captions font size if needed to help read captions at a distance.



Touching Base with CapTel

Thank you to everyone who stopped by this summer to meet with CapTel! We're grateful so many of you took the time to say hi and share your success stories. Look for CapTel at local hearing health events in your area. We love hearing from you!

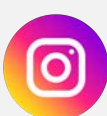


We Are Here To Help

Help is available 24 hours a day, 7 days a week! (Excluding major holidays.)

- Press the blue button on your CapTel phone
- Click here to contact or chat with us!
- Call 1-888-269-7477
- Call 1-866-670-9134 (Spanish)

Click the icons below to connect with us on social media:



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No longer need your CapTel phone?

[Return your phone](#) at no cost to allow others to benefit from captions.

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Be Alert: Scammers often try to reach people over the telephone. As with any other phone, if you get a call from someone asking for money or that seems suspicious to you, please be on guard. For more information, visit the Federal Trade Commission Consumer Advisory on Phone Scams.

CapTel Inc.
450 Science Drive, Madison, WI 53711
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