

CapTel® Connect

News & Tips for People Who Use CapTel

August 2020



Helpful Tips for Using Your CapTel Phone

Turning Off Keypad Lights

The dial keypad on your CapTel phone has back lighting to make it easy to see the keys. Sometimes, however, you may want the keypad lights dimmed. For example, if you prefer a dark room when you sleep, you can set the keypad lights to turn off. When keypad lights timeout is selected (keypad lights off), the dialing pad lights will turn off after approximately 30-60 seconds of inactivity. The keypad lights remain on whenever the phone is in use.



CapTel 2400i
[Instructions »](#)



CapTel 840i/880i
[Instructions »](#)



Cleaning Your CapTel Phone

When cleaning your CapTel phone, it is okay to use a disinfecting wipe or alcohol solution to clean the handset and dial keypad areas of the phone. To clean the display screen, spray disinfectant onto a soft cloth, then wipe the display carefully with the cloth. Do not spray cleaning solution directly on the CapTel display screen.



Staying Connected while Social Distancing




Social distancing can be tough. Nothing picks up your spirits quite like hearing from friends and family over the phone. CapTel is privileged to help people stay connected even when distance keeps us apart.

[See Betsy's video »](#)

'Round the Clock Help Just one button away

Help is available 24 hours a day, 7 days a week! (Excluding major holidays.)

To contact:

-  Just press the blue button on your CapTel phone
-  1-888-269-7477
1-866-670-9134 (Spanish)
-  [Online Chat »](#)
-  [CapTel@CapTel.com »](mailto:CapTel@CapTel.com)

Connect with us online



We encourage you to take advantage of alternative ways to reach CapTel Customer Service including live chat online or by emailing your questions to captel@captel.com. Additional tips and answers to common questions can also be found at www.captel.com

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CapTel Inc.

450 Science Drive, Madison, WI 53711

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