

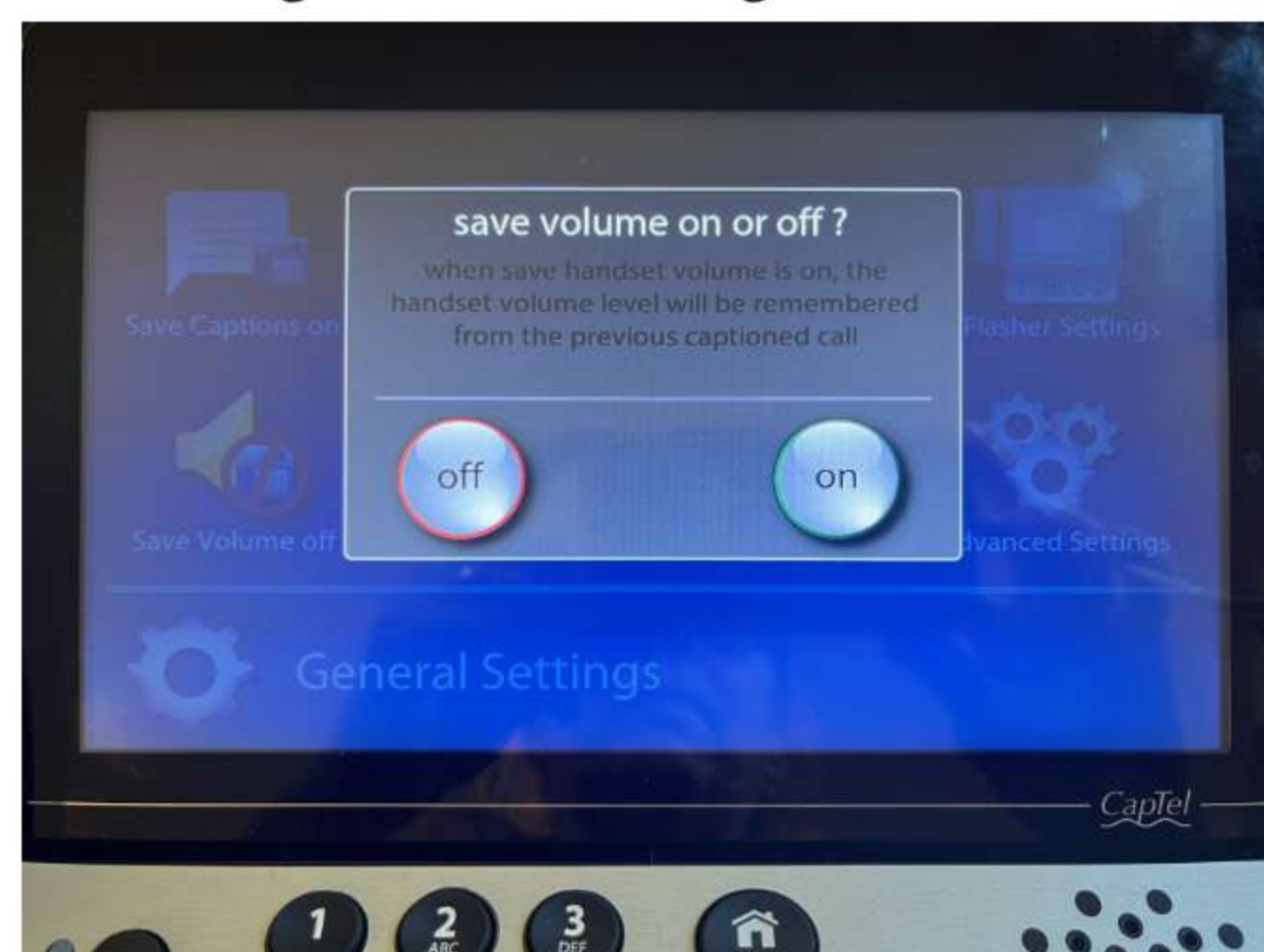


Saving the Volume

To help you hear callers more clearly, the Volume button can amplify incoming sounds up to a 40dB gain. Every time you hang up the phone, the volume returns to a mid-range setting. You can set your CapTel to remember the conversation volume so that it always stays at your desired level – call after call.

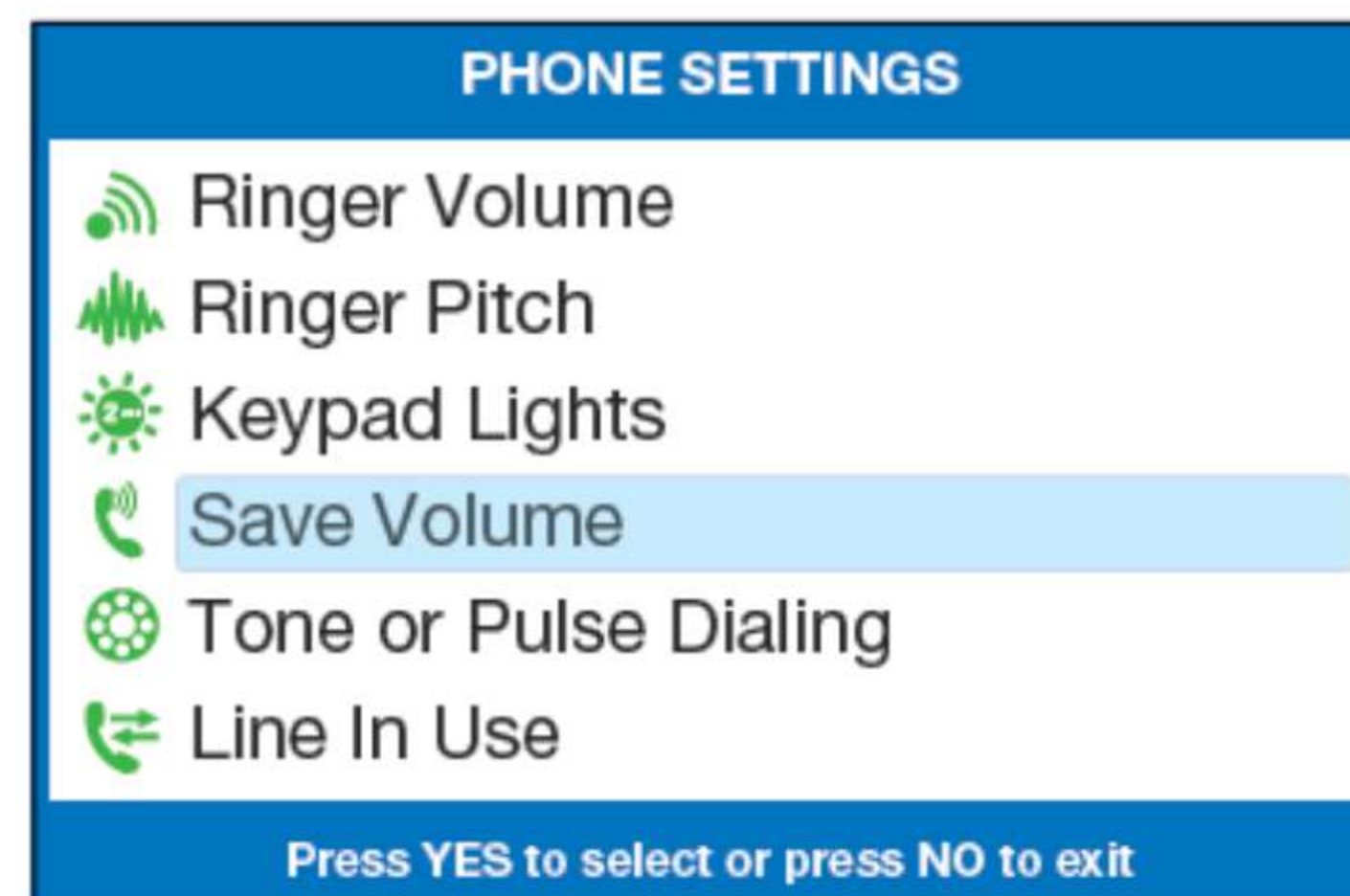
CapTel 2400i

Settings > General Settings > Save Volume



CapTel 840i/880i

In the Options menu: select Settings > Phone > Settings > Save Volume



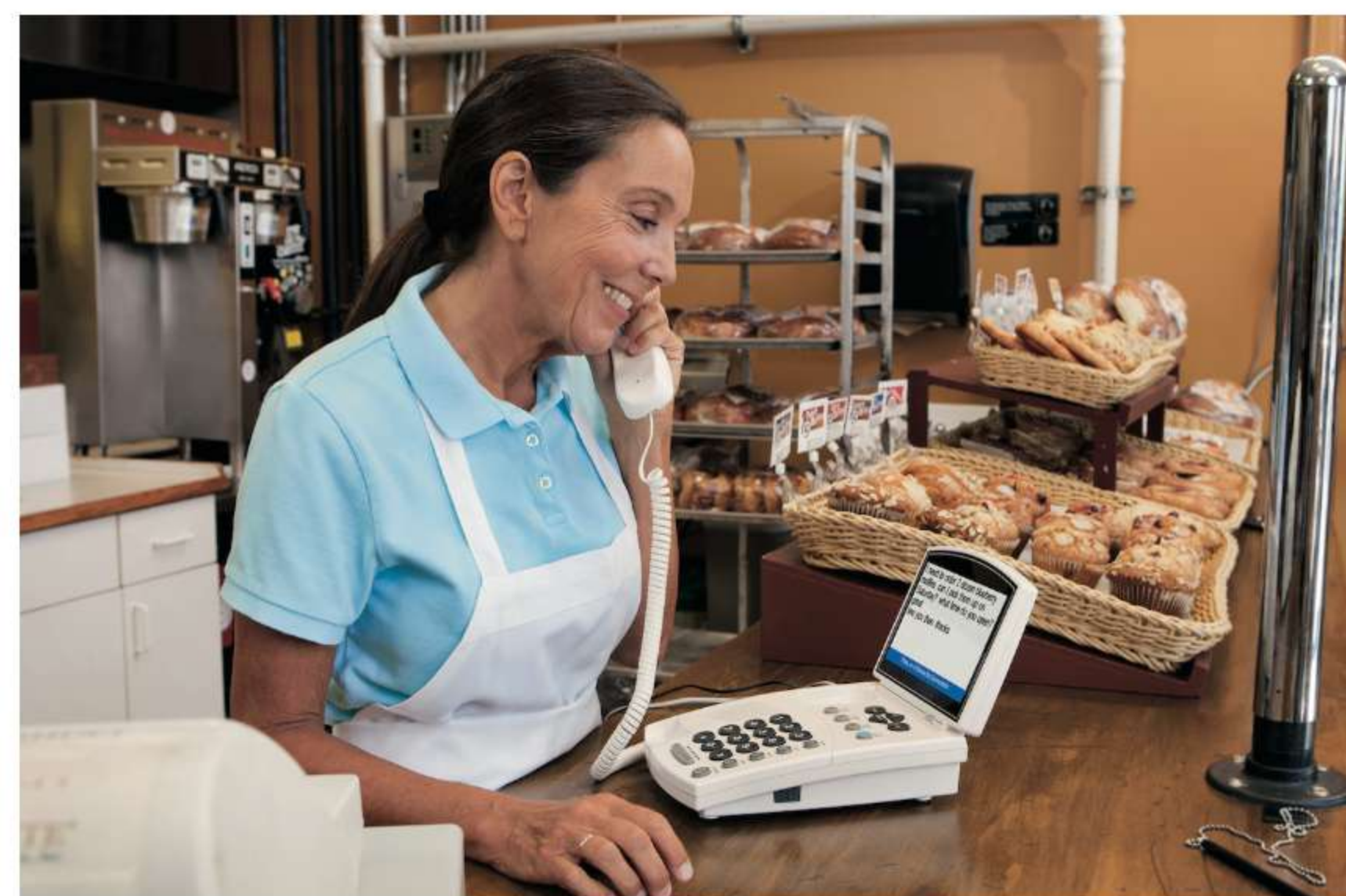
Note: The Save Volume setting stays in effect until you go through the process again to select "Do Not Save Volume".



Time for Spring Cleaning!

As part of your spring cleaning routine, be sure to include your CapTel phone! You can use cleaning solution or a disinfecting wipe to clean the handset and dial pad. For the display screen, spray disinfectant onto a soft cloth first, and then carefully wipe the screen. Do not spray cleaning solution directly on the display screen. You can also use a soft anti-static cloth to "dust" the display screen from time to time.

[Clean Your CapTel Phone — See How](#)



CapTel Puts You in Control

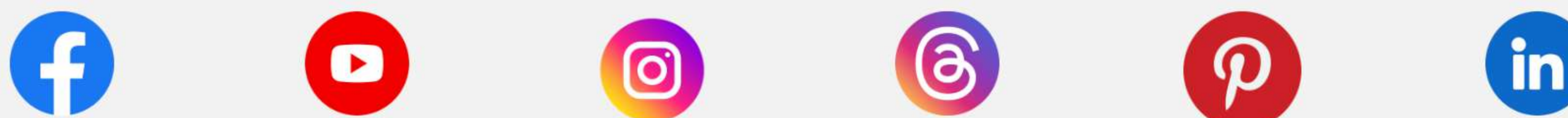
A CapTel phone call is like any other telephone call. Whether you tell your callers that you are using a captioned telephone is entirely up to you. You do not need to inform callers that you are relying on captions. Or you may choose to explain, "I'm getting captions during this call. It may take a moment while I read the captions." What you say – or do not say – to your callers is entirely up to you. It's your call!

We Are Here To Help

Help is available 24 hours a day, 7 days a week! (Excluding major holidays.)

- Press the blue button on your CapTel phone
- Click here to contact or chat with us!
- Call 1-888-269-7477
- Call 1-866-670-9134 (Spanish)

Click the icons below to connect with us on social media:



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No longer need your CapTel phone?

[Return your phone](#) at no cost to allow others to benefit from captions.

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Be Alert: Scammers often try to reach people over the telephone. As with any other phone, if you get a call from someone asking for money or that seems suspicious to you, please be on guard. For more information, visit the [Federal Trade Commission Consumer Advisory on Phone Scams](#).

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FEDERAL LAW PROHIBITS ANYONE BUT REGISTERED USERS WITH HEARING LOSS FROM USING INTERNET PROTOCOL (IP) CAPTIONED TELEPHONES WITH THE CAPTIONS TURNED ON. Automatic speech recognition software generates captions of what the other party to the call says, and, in certain circumstances, a live communications assistant may be included on the call to make needed corrections and/or add call details. The captions are then sent to the phone. There is a cost for each minute of captions generated, paid from a federally administered fund. No cost is passed on to the CapTel user for using the service. CapTel captioning service is intended exclusively for individuals with hearing loss. CapTel® is a registered trademark of Ultratec, Inc. (v1 2-25)