



Tone Control: Find What Works for You

More than just increasing the volume, you can adjust the sound quality of your phone calls to match the sound frequency range that you hear best. CapTel's Tone Control helps enhance different sound frequencies, emphasizing Low, Medium, and High-frequency ranges.

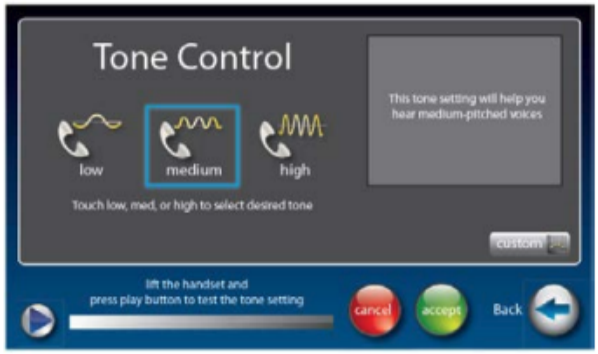
Tone Settings:

LOW: eliminates high-frequency sounds, enhancing the low-frequency tones, such as men's deep voices, which many find easier to hear.

MED: enables full, natural sound (does not enhance specific frequencies)

HIGH: eliminates low-frequency sounds, emphasizing higher-frequency sounds such as children's voices.

It's best to experiment with the different Tone settings to find the optimal setting for your own hearing. Some people mistakenly assume "HIGH" is best, when in fact, they may benefit more from enhancing low-frequency sounds that the "LOW" setting provides.



CapTel 2400i Tone Button



CapTel 840i Tone Button



Spring Cleaning

As part of your spring cleaning routine, remember to clean your CapTel phone, too! You can use cleaning solution or a disinfecting wipe to clean the handset and dial pad. For the display screen, spray disinfectant onto a soft cloth first, and then carefully wipe the screen. Do not spray cleaning solution directly on the display screen. You can also use a soft anti-static cloth to "dust" the display screen from time to time.

[Watch the Video Here](#)



Image courtesy of [Soundly.com](#)

Milestones in Hearing Technology – A History

CapTel is just one of today's technology options designed for people with hearing loss. From hearing aids and loop systems to visual signalers and open captioning of media, hearing loss technology has come a long way over the years. In honor of April being "Deaf History Month," celebrate with us as we look back at breakthroughs in hearing loss technology.

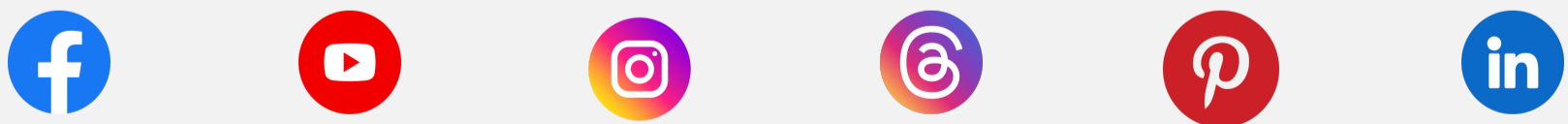
[Read the Blog Here](#)

We Are Here To Help

Help is available 24 hours a day, 7 days a week! (Excluding major holidays.)

- Press the blue button on your CapTel phone
- Click here to contact or chat with us!
- Call 1-888-269-7477
- Call 1-866-670-9134 (Spanish)

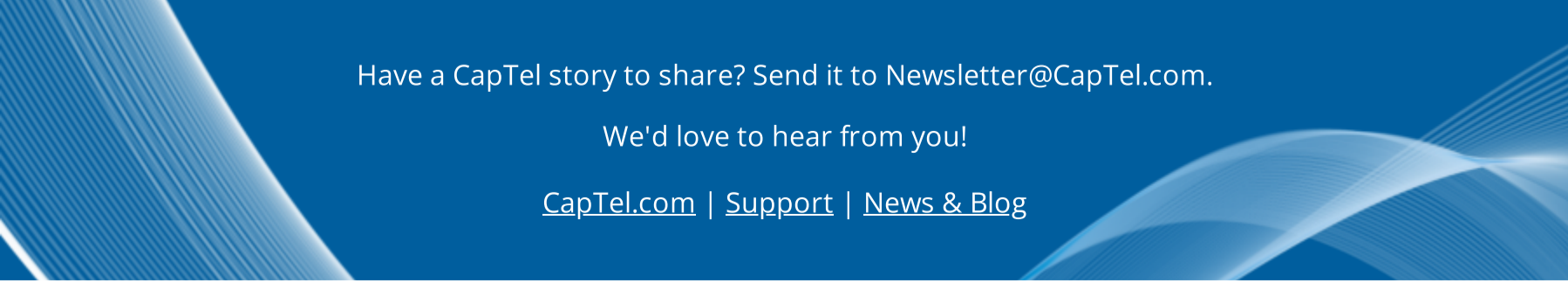
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Be Alert: Scammers often try to reach people over the telephone. As with any other phone, if you get a call from someone asking for money or that seems suspicious to you, please be on guard. For more information, visit the [Federal Trade Commission Consumer Advisory on Phone Scams](#).

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FEDERAL LAW PROHIBITS ANYONE BUT REGISTERED USERS WITH HEARING LOSS FROM USING INTERNET PROTOCOL (IP) CAPTIONED TELEPHONES WITH THE CAPTIONS TURNED ON. Automatic speech recognition software generates captions of what the other party to the call says, and, in certain circumstances, a live communications assistant may be included on the call to make needed corrections and/or add call details. The captions are then sent to the phone. There is a cost for each minute of captions generated, paid from a federally administered fund. No cost is passed on to the CapTel user for using the service. CapTel captioning service is intended exclusively for individuals with hearing loss. CapTel® is a registered trademark of Ultratec, Inc. (v1 2-25)