

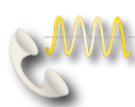
Helpful Tips for Using Your CapTel Phone

Setting the Sound Frequency Range that You Hear Best

Beyond making calls louder with the Volume button, your CapTel phone can also boost the sound frequency to a level that you hear best, making it easier to distinguish voices over the phone.



If you find it easier to hear low frequency tones such as a man's deep voice, set the Tone to be Low.



If you hear high frequency tones better, such as a young child's high-pitched voice, set the Tone to High.



If you hear mid-range frequency tones best, such as moderate level speakers, leave the Tone on Medium



How you set the Tone depends on which CapTel model you use:
[CapTel 840/840i/880i instructions](#) | [CapTel 2400i instructions](#)

Experiment with these settings, testing out the different levels to find which Tone range works best for you personally.

Bonus: the CapTel 2400i lets you "test" the Tone setting by playing a recorded message with both a woman's and man's voice, so you can listen and determine the setting that works best for you.

CapTel 2400i users: You can also customize the Tone setting to match your personal audiogram, adjusting for the tone settings that you hear best.

[Instructions](#)

Turning off the Keyboard Lights

The dial keypad on your CapTel phone has back lights, making it easy to see the keys. Sometimes, however, you may want the keypad lights dimmed. For example, if you prefer a dark room when you sleep, you can set the keypad lights to turn off.



When keypad lights timeout is selected (keypad lights off), the dialing pad lights will go off after approximately 30-60 seconds of inactivity. The keypad lights will remain on whenever the phone is in use.

[CapTel 840/840i/880i: Setting keypad lights to time out](#)
[CapTel 2400i: Turning keypad lights off](#)

Reset Reminder: Power Up!

For CapTel 840i/880i/2400i Users: If you go online often, you may experience times when your Internet connection reacts sluggishly, where things don't look correct on your computer screen or don't work the way you expect. If your Internet connection experiences difficulty it can sometimes impact your CapTel phone.

If your CapTel phone is not working the way you expect, try unplugging your phone from the power adapter, wait one minute, then plug the power back in. This "resets" your CapTel in the same way you might "restart" your computer.

Be aware: If you have the latest CapTel software, conversations saved in memory will still be there when you start up your phone. If you are using older CapTel software, conversations in memory may be lost when you re-start.

To check that you have the most recent software:
[CapTel 840/840i/880i: Update software instructions](#) | [CapTel 2400i: Update software instructions](#)

HAA Walk4Hearing – Gearing up for Spring

CapTel is honored to again sponsor the Hearing Loss Association of America Walk4Hearing. Check for a Walk location in your area. Whether you volunteer time, start a team, or help fund-raise, please join us supporting this great cause!

[Learn more about the Walk4Hearing](#)



Have a CapTel story to share? Send it to Newsletter@CapTel.com. We'd love to hear from you!

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CapTel captioning service is intended exclusively for individuals with hearing loss. CapTel[®] is a registered trademark of Ultratec, Inc. The Bluetooth[®] word mark and logos are registered trademarks owned by Bluetooth SIG, Inc.

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'Round the Clock Help Just one button away!

Help is available 24 hours a day, 7 days a week!*

*Excluding major holidays.

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- Just press the blue button on your CapTel phone!
- 1-888-269-7477
1-866-670-9134 (Spanish)
- [Online Chat](#)
- CapTel@CapTel.com

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