

# CapTel® Connect

News & Tips for People Who Use CapTel

## Helpful Tips for Using Your CapTel Phone

### Spring Forward with CapTel!

#### Daylight Savings Time starts March 12

While the time sets automatically on most CapTel models when you first install your phone, you will need to re-set the time if you live in an area where Daylight Savings Time goes into effect on March 12. It is easy to re-set the time using your CapTel's Settings menu.



#### How to re-set the time on your CapTel phone:

- [CapTel 840](#)
- [CapTel 840i/880i](#)
- [CapTel 2400i](#)

## Don't Get Your Wires Crossed!

Some devices, such as a signaler or a life-line device, need to be hooked up to the same telephone line as your CapTel phone. It is best if they can be connected to a separate, unused telephone extension (wall jack) that shares the same telephone number. If there is no unused telephone jack nearby, you can use a "Y-jack" (also called a "duplex jack"). Plug both the CapTel phone and the other device into the Y-jack, then plug the Y-jack in at the wall. Avoid connecting several devices all on the same telephone jack as your CapTel phone, as this may lessen the line quality and possibly impact your captions.



## Spring Break Getaway

Spring is often a popular time to plan a vacation get away.

#### CapTel 840i /880i /2400i users:

You can bring your phone with you to enjoy captions anywhere in the United States (and US Territories). All you need at your destination is telephone service and Internet access.



**CapTel 840 Users:** please check with CapTel Customer Service about any state restrictions before traveling with your phone.

 [Check out our helpful list](#) of hearing loss friendly activities in popular travel destinations, including San Francisco, New York, Denver, and more!

Have a CapTel story to share? Send it to [Newsletter@CapTel.com](mailto:Newsletter@CapTel.com). We'd love to hear from you!

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## 'Round the Clock Help Just one button away!

Help is available 24 hours a day, 7 days a week!\*

\*Excluding major holidays.

To contact:

-  Just press the blue button on your CapTel phone!
-  1-888-269-7477  
1-866-670-9134 (Spanish)
-  [Online Chat](#)
-  [CapTel@CapTel.com](mailto:CapTel@CapTel.com)

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