

CapTel® Connect

News & Tips for People Who Use CapTel

Helpful Tips for Using Your CapTel Phone

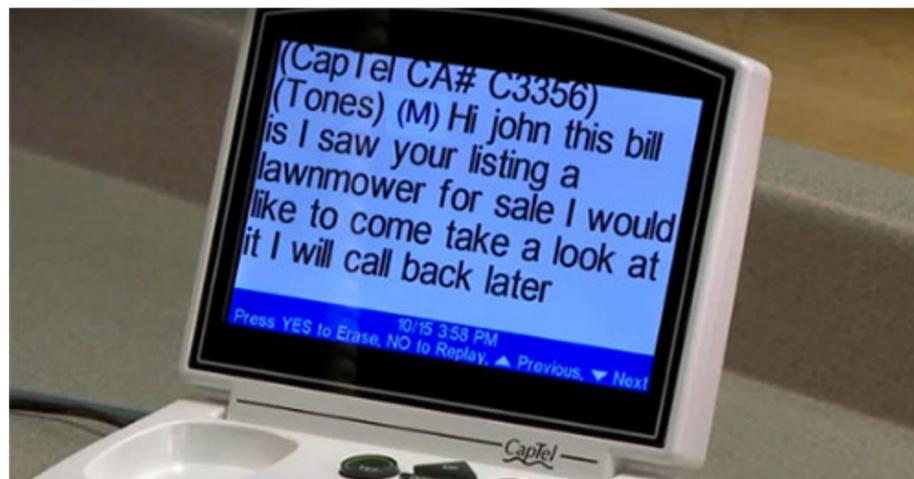
Never Miss a Call – Answering Machine

Your CapTel phone comes with a built-in answering machine that will answer calls and take messages when you are unavailable. The answering machine records both the voice message and captions. You can listen to your messages over the CapTel handset while at the same time reading captions of what the messages say. Your CapTel display screen tells you when there are new messages waiting for you.

How to Use the Answering Machine:

- [For CapTel 840i](#)
- [For CapTel 2400i](#)

For more helpful "How To" videos, visit [CapTel.com](#).



Do Over!

For CapTel 840i / 880i / 2400i Users

If you are online regularly, you may have experienced times when your Internet seems to get "hung up," where things don't look correct on your computer screen or don't work the way you expect. If your Internet connection gets "goofed up," it can sometimes impact your CapTel phone. Try unplugging your CapTel phone from the power adapter, wait 10 seconds, then plug the power back in. This "resets" your CapTel in the same way you might "reset" your computer.

 Questions about using Internet with CapTel? [Contact Customer Service](#).

CapTel Makes Sure Hearing Aid User Doesn't Miss a Thing

Even with two hearing aids, Ray found it challenging to hear over the phone. "They get it better," he explains, "but they don't fix it." Ray first tried CapTel when he was traveling out west, and called back home to test CapTel. "Now I don't miss a thing!" he exclaims. "I hear in between and it really fills in the blanks so that I am not wondering afterwards what was said. I would not be without it!"

 [See why Ray thinks CapTel is Supercalifragilisticexpialidocious.](#)



Your CapTel 2400i – Now with Speakerphone!

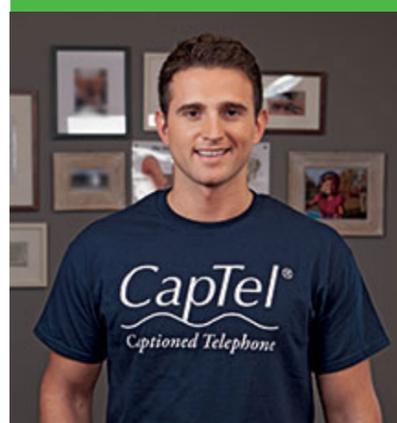
If you use the CapTel 2400i, now you can enjoy hands-free convenience with the new built-in Speakerphone capabilities! The free software update is available to all current CapTel 2400i users. Updating is easy.

 [Update Instructions](#)

Don't have the CapTel model 2400i? No worries! You can connect an external speaker to the audio jack on any CapTel model to get speakerphone-like capabilities.



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'Round the Clock Help Just one button away!

Help is available 24 hours a day, 7 days a week!

To contact:

-  Just press the blue button on your CapTel phone!
-  1-888-269-7477
1-866-670-9134 (Spanish)
-  [Online Chat](#)
-  CapTel@CapTel.com

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