

CapTel[®] Connect

News & Tips for People Who Use CapTel

Helpful Tips for Using Your CapTel Phone

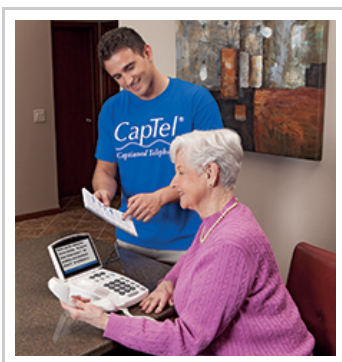
Personalizing the Sound Quality

To help you get the best hearing experience, your CapTel phone lets you fine-tune the sound quality to match your optimal hearing level. While adjusting the Volume is important, CapTel goes beyond to set the Tone Control to a frequency range that works best for you. This makes it easier to hear different types of sounds. If you hear women's/children's voices more easily (high frequency sounds), set the Tone control to high. If it is easier for you to hear men's deep voices (low frequency sounds), set the Tone control to Low.

TONE To set the Tone control: Press the Tone button or adjust the Tone control in your CapTel display menu.



Customer Service – Help is at Hand!



Have a question? Our helpful Customer Support team is here 24/7 to help! Just press the blue button on your CapTel phone to quickly connect to a friendly, knowledgeable support agent. We're happy to answer your questions.

**Excludes major holidays*

Celebrating Independence over the Phone

As Kristen gradually lost her hearing over time, she did not like having to rely on other people to make phone calls for her. "Before I got CapTel, I asked people to make calls," she explains. "I avoided it. I didn't want to call anybody." From the first time she used CapTel, Kristen regained her independence over the phone. "I didn't have to thank anybody to make that call," she explains. "It's the most independent I've felt in probably 15 years."



[See Kristen's story.](#)

On the Road with CapTel



Thank you to everyone who stopped by to see CapTel at the recent Hearing Loss Association of America (HLAA) conference in Washington DC. We were truly overwhelmed by the stories and experiences people shared in appreciation of CapTel. CapTel is traveling across the country attending conferences and events throughout the summer. Please look for CapTel, and drop in to share your story!

Have a CapTel story to share? Send it to Newsletter@CapTel.com. We'd love to hear from you!

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'Round the Clock Help Just one button away!

Help is available 24 hours a day, 7 days a week!

To contact:

- Just press the blue button on your CapTel phone!
- 1-888-269-7477
1-866-670-9134 (Spanish)
- [Online Chat](#)
- CapTel@CapTel.com

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Thank you to everyone who follows CapTel on Facebook. We recently hit more than 10,000 followers – the CapTel community is strong!

