

# CapTel® Connect

News & Tips for People Who Use CapTel

## Helpful Tips for Using Your CapTel Phone

### Using CapTel in an Office: Dialing Prefix



In many office settings you need to dial a "9" or another number to get an outside line before placing a call. That number, called a "Dialing Prefix", can be programmed into your CapTel phone either at the start of a call or when using the Phone Book and

Speed Dial buttons. The way you set a dialing prefix depends on which model CapTel phone you use.

The Dialing Prefix is not the same as your telephone area code.

**Note:** If you use your CapTel in your home, you probably do not need to set a Dialing Prefix.

 How to Set/Change the Dialing Prefix:

[CapTel 2400i](#) | [CapTel 840i/880i](#) | [CapTel 840](#)

### Using a Headset/Neckloop with CapTel

Your CapTel telephone works with a headset or neckloop, letting you listen with both ears and take advantage of the sound quality these devices provide. It also gives you "hands free" convenience during your calls.

 How to Connect a Headset/Neckloop:

[CapTel 2400i](#) | [CapTel 840i/880i](#) | [CapTel 840](#)

 If your CapTel 2400i has a Bluetooth logo on the screen, you can use it with wireless Bluetooth devices such as a hands-free headset or with Bluetooth-enabled Cochlear Implant devices.

 [Video: CapTel 2400i-Connecting to a Bluetooth Device](#)

### Helping People with Vision Loss

Members of the CapTel team meeting with Haben Girma, the first graduate of Harvard Law School who is DeafBlind. CapTel recently released a Braille CapTel telephone that empowers people who are blind and hard of hearing to communicate over the phone.



Walk4Hearing events are occurring nation-wide this fall. Find the [date](#) and [location](#) of a Walk in your area.

Have a CapTel story to share? Send it to [Newsletter@CapTel.com](mailto:Newsletter@CapTel.com). We'd love to hear from you!

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### 'Round the Clock Help Just one button away!

Help is available 24 hours a day, 7 days a week!\*

\*Excluding major holidays.

To contact:

 Just press the blue button on your CapTel phone!

 1-888-269-7477  
1-866-670-9134 (Spanish)

 [Online Chat](#)

 [CapTel@CapTel.com](mailto:CapTel@CapTel.com)

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